



Tempo

Privacy Statement for Tempo Website

Version 1.1, 31 January 2025

This Privacy Statement relates to the website tempo.co.nz which is owned and operated by Tempo Limited ("Tempo", "we", "us"). By accessing and using this website you authorise us and our related companies to collect, store, use and share information as outlined in this Privacy Statement. This will apply to any information collected during your use of this website, even if you do not become a Tempo customer.



Collection of information

When you use our website, we may use automated tools and methods (such as cookies and sessions) to collect certain information about your visit, including (without limitation):

- the internet protocol address and domain name used by your computer, or digital device to connect to the Internet
- the operating system and the browser your computer or digital device uses, and any search engine or inbound hyperlink used to reach this website;
- the date, time, and duration of your visit; and
- the content viewed by you.

We may also use analytics services such as Microsoft Clarity to capture how you use and interact with our website through behavioural metrics, heatmaps, and session replay to improve our website and market our products/services. For more information about how Microsoft collects and uses data, visit the [Microsoft Privacy Statement](#).

We may gather more extensive information if we are concerned, for example, about abnormal website usage patterns or website security breaches.



Use of information

We may use this information to present content we believe is relevant to the user and to improve our website and services.



Storage and retention of information

Information collected through our website is collected and stored by us (or our agents). We will take reasonable steps (including implementing physical and electronic security measures) to protect information that is held by us from unauthorised access, use, disclosure, alteration, or deletion. We may keep this information we collect for as long as it is necessary for the purposes for which we collect it or to meet regulatory, tax, insurance and other similar purposes. Information collected may be disclosed to our overseas third party service providers who may not be required to protect the information in a way that, overall, provides comparable safeguards to those that apply in New Zealand. However, we use reasonable efforts to make sure that these third parties have adequate privacy safeguards in place.



Right to Access and Correct

You have the right to ask for a copy of any personal information (if any) we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at help@tempo.co.nz.



Changes to this privacy statement

We reserve the right, at our discretion, to alter this Privacy Statement at any time. Changes to this Privacy Statement will take effect immediately once they are published on our website. If you continue to use our website, this will indicate your acceptance of any such changes.