



Tempo x The Curve Promotion

Terms and Conditions

December 2024

Welcome to the Tempo x The Curve promotion, offered by Tempo Limited (“Tempo,” “we,” or “us”). The terms and conditions set out below apply to the promotion, in addition to the Tempo Terms and Conditions (available [here](#)) and any other terms that may apply to you as a Tempo customer.

Overview of promotion

Under the promotion, the **first 1,000 new Tempo customers** from The Curve community are entitled to a one-off \$10 boost towards their first Tempo goal.

Who is eligible for the \$10 boost

To qualify for the \$10 boost, you must have:

1. Personally received a redemption code from The Curve;
2. Downloaded the Tempo app to a supported device and set up a goal within the Tempo app; and
3. Completed our customer onboarding process during the promotion period.

You will not qualify for the \$10 boost if you have completed our customer onboarding process before the start of the promotion period.

Promotion period

The promotion runs from 9 December 2024 to 9 June 2025 (inclusive).

How and when you will receive the \$10 boost

To claim your \$10 boost, you will need to provide us with the redemption code sent to you by The Curve. You can enter the code as a part of the onboarding process, or do it after you have been onboarded by going to ‘Me’ tab, and selecting ‘Promo code’.

The \$10 boost will be invested in the fund mix for your first goal, just like any other payments you make towards your goal. You can expect to see the \$10 boost in your goal within 7 working days of redeeming the code (although it may take longer in some cases).

Other things to know

The \$10 boost is a one-time reward. It will not be payable if you close your Tempo account or goal before we make the payment. The boost will also not be payable if your Tempo account is suspended or closed for any reason.

If you have created more than one goal in Tempo, the \$10 boost will automatically go towards your first goal created and no boost will be payable in respect of any other goals you have created.

The promotion is limited to New Zealand residents only. Employees of Tempo (and its related companies) are not eligible for the \$10 boost.

The \$10 boost is only available to the first 1,000 new Tempo customers. However, we may, at our absolute discretion allow additional customers, above the 1000 limit, to claim the \$10 boost. We may also allow new customers to claim the \$10 boost after the expiry of the promotion period.

We reserve the right to amend these terms and conditions or modify, suspend or terminate the promotion at any time. If we exercise this right, we will try to let you know. Please contact our Customer Support team by email at help@tempo.co.nz if you believe you qualify for a \$10 boost that has not been provided to you as a result of early suspension or termination.

We are not responsible or liable for any failure or delay in providing the \$10 boost which is caused (directly or indirectly) by forces beyond our reasonable control or by third parties. Except for any liability that cannot be excluded by law, Tempo will not be liable for any loss or damage suffered as a result of participation in this promotion.

Nothing in these terms and conditions is intended to exclude, limit or modify any rights or other protections you have under New Zealand law, including the Consumer Guarantees Act 1993 and the Financial Markets Conduct Act 2013, except to the extent that this is permitted by law.

These terms and conditions are governed by the law of New Zealand and the courts of New Zealand will have non-exclusive jurisdiction to hear and determine any dispute arising in relation to these terms and conditions and the promotion.